

Hawker Pacific launches Live Parts Search portal to enhance customer experience

- ***Hawker Pacific launches mobile-friendly portal for customers www.livepartssearch.com***
- ***Online portal gives customers 24-hour access to Hawker Pacific's extensive parts inventory warehouses located in Sydney, Darwin and Hong Kong***
- ***This investment is one of a number of recent enhancements to Hawker Pacific's Spares and Logistics operation***

Hawker Pacific, the leading aviation solutions provider in Asia, Pacific and the Middle East, is pleased to announce the launch of a new Live Parts Search portal for customers.

The Live Parts Search portal provides customers with direct 24/7 access to Hawker Pacific's extensive parts inventory warehouses located in Sydney, Darwin and Hong Kong.

In addition, the Live Parts Search portal enables comparison of alternative part options, and the ability to request for quote multiple part lines in a simple and user friendly format. It can be access directly at www.livepartssearch.com or through the Hawker Pacific website.

"Hawker Pacific is delighted to announce the launch of LivePartsSearch.com. This investment in our Spares and Logistics operations ensures we continue to offer the highest level of customer support and provide the best solutions for the industry. LivePartsSearch.com is mobile friendly and provides around the clock access to Hawker Pacific's extensive parts inventory. The portal is there to complement our 1800 customer service team and 24/7 AOG hotline and enables our customers to quickly and easily identify parts availability and request a quote," said Tony Jones, Hawker Pacific.

"Essentially, it's a one step process to provide access quick part number look up for availability and location. Alternatively, customers can logon for more complex, multi-line RFQ's. It is fully supported by our 1800 customer service team and I'm very confident it will provide a greater level of convenience for our customers," says Tony Jones.

Hawker Pacific is the leading integrated aviation spares provider in the region representing some of the world's leading aircraft manufacturing brands. The

company's Spares and Logistics team provide a wealth of local experience, technical advice, product knowledge and tailored aviation solutions for customers across Australia and the Pacific.

Hawker Pacific's live parts search is now live, and available at <https://www.livepartssearch.com/>

Follow [@HawkerPacific](https://twitter.com/HawkerPacific) on Twitter for the latest news and updates from Hawker Pacific.

Note to Editor:

1. Hawker Pacific is a market leader in integrated civil and military aerospace sales and product support in South East Asia, Australia, the Pacific and the Middle East and is one of the largest independent companies of its type in the region with over 800 employees. The company's Asian operations include established businesses in Singapore, China, the Philippines, Hong Kong, Indonesia and Malaysia while its Middle East activity is headquartered in Dubai.

Hawker Pacific represents some of the world's leading aircraft manufacturers, including Textron Aviation – Cessna and Beechcraft, Bell Helicopter, Diamond Aircraft and provides service support for a wide range of manufacturers. Hawker Pacific is also a primary dealer in used aircraft with networks to source, acquire and trade aircraft globally.

Hawker Pacific is also Australia's premier fixed base operator (FBO) with a network of facilities in Sydney, Brisbane, Cairns, and Perth along with the key Asian ports of Singapore and Shanghai. The company's FBOs offer VIP services and crew facilities on a 24/7/365 basis along with full aircraft management and CAMO activities.

Hawker Pacific's product support activities provide MRO, structural modification and support services to a wide range of fixed wing aircraft and helicopters for corporate, charter, defence and special mission operators throughout the region.

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